

ETC Supplies

(Part of Agentround Group Limited)
A "Total Solutions Company"

COMPANY QUALITY POLICY

Quality policy at Agentround Group Limited is to achieve sustained, profitable growth by providing quality products and services, which consistently satisfy the needs and expectations of its customers.

Company Quality Policy applies to all products and services provided by the company. A Quality Management System is developed to provide the framework to allow accomplishment of our quality objectives and goals. This level of quality is achieved through adoption of a system of procedures that reflect the competence of the company to existing customers, potential customers and independent auditing authorities.

The objective of the Company Quality Policy is:

- To achieve and maintain a level of quality which enhances the Company's Reputation with customers.
- To ensure compliance with relevant statutory and safety requirements.
- To endeavour, at all times, to maximise customer satisfaction with the services provided.

Each employee is responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the designated trainer.

To achieve and maintain the required level of assurance, Agentround Group Ltd's Management retain responsibility for the Quality System with routine operation controlled by the Quality Assurance Administrator.

The Quality Assurance Administrator has the authority and responsibility for implementation and maintenance of this quality program.

Managing Director

Mr Jas. S. Purba

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